

6802 E Indigo St.
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Lauren Santos

ME

I am a 21 year old motivated and dedicated Kinesiology student at Arizona State University with strong interpersonal and problem-solving skills. I am seeking to leverage experience in customer service, teamwork, and time management in a dynamic and supportive work environment. Passionate about helping others and committed to personal and professional growth.

JOB EXPERIENCE

Power Food Park, Location – *Reservation assistant*

November 2021 – February 2022

- Scheduled customer reservations and coordinated seating arrangements, ensuring a seamless guest experience.
- Assisted in opening and closing procedures, maintained cleanliness of dining areas, and supported the team in daily operations.
- Handled timecard management and maintained accurate attendance records for team members.
- Employer: Stephine (480) 227-3477

Golden Spoon, Location – *Server*

March 2022 – December 2023

- Provided high-quality customer service in a fast-paced environment, ensuring a positive dining experience.
- Managed opening and closing tasks, including cash drawer reconciliation and inventory management.
- Contributed to a clean and organized store, restocking supplies as needed and ensuring readiness for busy hours.
- Strengthened teamwork and communication skills in a collaborative, service-driven setting.
- Employer: Curtis (480) 643-0046

Dutch Bros Coffee, Location – *Barista & Shift lead*

January 2023 – April 2026

- Prepare and serve drinks in a high-volume, fast-paced environment, consistently meeting customer expectations.
- Build strong rapport with customers, fostering loyalty and a welcoming atmosphere.
- Lead shifts by opening/closing the stand and ensuring all operations run smoothly.
- Maintain cleanliness, restock inventory, and manage a variety of tasks to meet customer demand.
- Employer: Heather Heyer (480)292-6709, Ashlynn (480)248-5243

EDUCATION

Red Mountain High School, Location – *Standard High School Diploma*

August 2019 – May 2023, 7301 E Brown Rd, Mesa, AZ 85207

During my time at Red Mountain High School I participated in sports, clubs, and honors courses. I also earned college credit during my time here.

Arizona State University, Downtown Phoenix – *Pursuing bachelor's degree in Kinesiology*

August 2024 – present, 411 N Central Ave, Phoenix, Az 85004

Currently at ASU I...

- Grants/Scholarships: Dean's Scholarship, Arizona Promise Grant, Federal Pell Grant
- Seeking a degree in kinesiology in hope to pursue a career as a physical therapist or chiropractor. I am on track to graduate a year early in 2026.